

2002 RAV4 EV Charger Diagnostic Worksheet

Directions for completing the Diagnostic Worksheet.

1. Fill out Dealer and Customer information in **Section 1** below.
2. Fill out the Description of Charger Problem in **Section 2**.
 - A. Contact CFCI for service at (888) 890-GOEV if any of the following conditions are identified by the customer.
 - The problem charger was not provided with the vehicle (e.g. a public charger).
 - The charger is physically damaged. If so, which part(s): _____.
 - The RAV4 EV does not charge with the problem charger but does charge acceptably with another charger. Provide location of the other charger: _____.
 - B. Bring the RAV4 EV vehicle to Dealer for diagnosis if either of the following two conditions are identified by the customer.
 - Vehicle doesn't charge, doesn't start (READY remains off), and cannot be jump started.
 - Vehicle will not charge on more than one charger.
 - C. For intermittent charge, or not fully charged conditions, see the Frequently Asked Questions.
 - D. Otherwise, troubleshoot charger problem with customer using the RAV4 EV Charger Diagnostic Flowchart. Error symbol identified from the flowchart: _____.
3. If charger requires service, fax this completed RAV4 EV Charger Diagnostic Worksheet to CFCI at (626) 445-1450.

Section 1

Toyota Dealer Information			
Dealer Name:	Dealer Contact Name:	Dealer Phone Number:	
Vehicle Information			
VIN:	Production Date:	Mileage:	
Customer Information			
Name:	Phone Number (Home):	Phone Number (Work):	
Street Address:	City:	State and Zip Code:	
Charger Information			
Failure Date:	Approximate Air Temperature:	Serial Number:	Installation Date (For Warranty):

Section 2

Description of Charger Problem:	
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